

AT&T's DSL service has been atrocious. They took over 2 months to act on my disconnection request, which wasted over 5 hours of my time and kept me from moving my phone number to my new location. It is my opinion that AT&T is behaving in a fraudulent manner in that their representative granted me a \$200 credit to my account (with a confirmation number) and yet AT&T has refused to update the account. I believe AT&T is behaving in this belligerent manner because there is no clear means of disputing DSL service. To remedy this, DSL service needs to come under review of the FCC.